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(54) **SITUATION DASHBOARD SYSTEM AND METHOD FROM EVENT CLUSTERING**

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(57) **ABSTRACT**

A computer-implemented method is provided that is stored on computer readable non-transitory media. One or more data fields are accessed within a file. Accessed data field, are mapped mapping on a display computer system. The accessed one or more data fields are from one or more data sources that relate to situations from clustering messages received from managed infrastructure. The mapping being performed based on a input of the situation summaries using a graphical user interface. Displayed on the display computer system are one or more dashboards of situations relative to summaries from clustering messages received from managed infrastructure. The one or more dashboards include at least one of actions that a user can take relative to clustered messages.

19 Claims, 23 Drawing Sheets